

MoDOT PERFORMANCE HIGHLIGHTS

SAFETY

**14%
MORE
ROADWAY FATALITIES
THAN LAST YEAR**

**1%
MORE
EMPLOYEE-RECORDABLE
INCIDENTS**

 **88%
SEAT BELT USE
IN 2019**

SERVICE

 **83%
CUSTOMERS
SATISFIED
WITH MODOT
CUSTOMER
SERVICE**

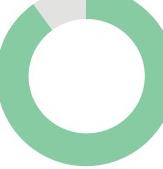
 **19%
INCREASE IN
SOCIAL MEDIA
FOLLOWERS**

 **RUSH
HOUR
TRAVEL TIMES**
KC:  -15.1%
SL:  -21.4%

 **88%
PROJECTS
COMPLETED
ON TIME**

STABILITY

 **13%
EMPLOYEE
TURNOVER
PROJECTED FOR FY20**

 **91%
MAJOR
HIGHWAYS
IN GOOD
CONDITION**

 **893
BRIDGES
IN POOR
CONDITION**